

KENT COUNTY COUNCIL - RECORD OF DECISION

DECISION TAKEN BY:

Graham Gibbens
Cabinet Member for Adult Social Care and Public Health

DECISION NO:

16/00090

For publication

Non-Key

Subject: Local Account for Kent Adult Social Care (April 2015 to March 2016)

Decision: As Cabinet Member for Adult Social Care and Public Health I approve the Local Account for Kent Adult Social Care (April 2015 – March 2016)

Reason(s) for decision:

With the withdrawal of external inspection of the Council's performance in Adult Social Care, there is now more emphasis on councils to manage their own performance, work collaboratively with the sector to improve performance and outcomes and explain how they have performed to local residents. The Local Account has emerged as a standard feature of the new local accountability framework.

Financial Implications

The proposed development of the Local Account does not include savings targets, however a key objective when developing the brochure and our user engagement approach has been the consideration of how to enhance value for money from a Council perspective utilising wherever possible existing forums or approaches already in place across the Directorate or working in conjunction with existing partners to minimise costs.

There will be a cost implication to the production and distribution of the Local Account; however these will be managed within the budget planning forecasts for the Unit, i.e. ongoing production of the Local Account.

Legal Implications

None

Equality Implications

None

Cabinet Committee recommendations and other consultation:

The issue was discussed at the Adult Social Care and Health Cabinet Committee on 11 October 2016.

Ms S Smith, Head of Performance and Information Management, and Ms T Easdown, Project Officer, Performance and Information Management, were in attendance for this item.

1. Ms Smith introduced the report and, with Mr Ireland and Ms Easdown, responded to comments and questions, as follows:-

- a) Members who attended the workshop at the end of September were thanked for their contributions, which had been built into the final version of the document which the Cabinet Member would sign off;

b) the local account document included an overview of the number of complaints and compliments received, but more detail of the subject of complaints and the responses to them was set out in the annual complaints and compliments report, which had recently been reported to this committee. Mr Ireland emphasised the importance of the investigation of complaints being approached with an open mind; and

c) the clarity of the document was praised and it was suggested that it be included in the briefing pack given to newly-elected Members. Ms Smith added that the final document would be accompanied by an easy-read version and a series of short videos, all of which would be available on the County Council website.

2. RESOLVED that the draft Local Account document – 'Here for you, how did we do?' (April 2015 – March 2016) be endorsed as the final version and it be signed off by the Cabinet Member for Adult Social Care and Public Health.

Any alternatives considered:

None

Any interest declared when the decision was taken and any dispensation granted by the Proper Officer:

NONE



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signed

1 November 2016
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date